



# Panduan Pengguna

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Pembayaran Pinjaman Melalui CIMB  
Bank

VERSI 1.0

**Disediakan oleh:**

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Unit Terimaan Online  
Jabatan Kewangan dan Akaun  
Perbadanan Tabung Pendidikan Tinggi Nasional



### LANGKAH 1:

- ✓ Layari laman web CIMB Bank Berhad <https://www.cimbclicks.com.my>

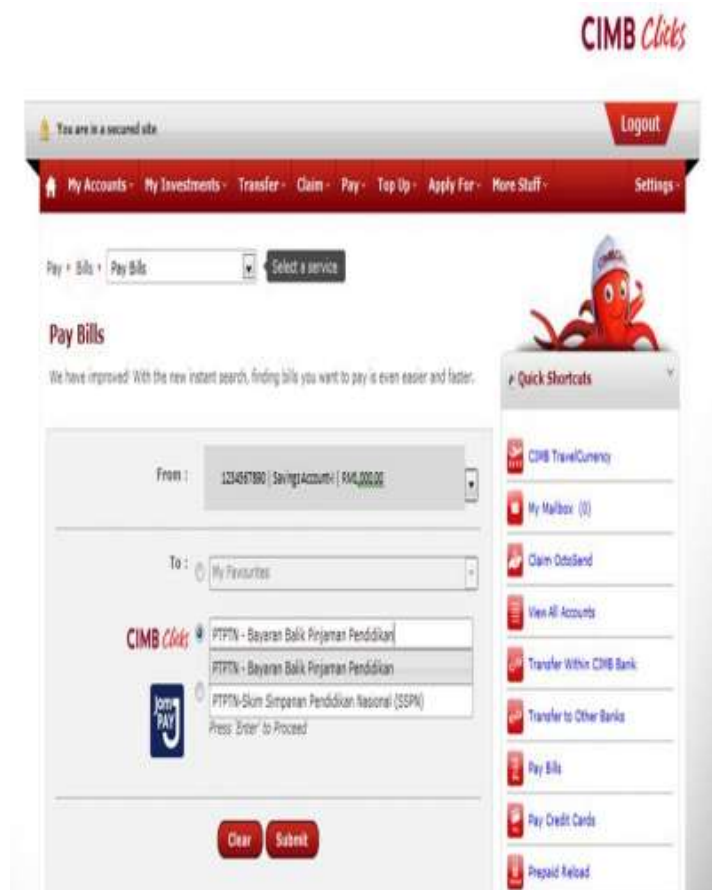


### LANGKAH 2:

- ✓ Masukkan **Login ID** dan **Password** anda

**LANGKAH 3:**

- ✓ Pilih **Pay** → **Bills**



#### LANGKAH 4:

- ✓ Klik **From**
- ✓ Pilih **Saving Account**
- ✓ Pilih **CIMB Clicks**
- ✓ Taip PTPTN. Dua pilihan akan dipaparkan
- ✓ Pilih **PTPTN-Bayaran Balik Pinjaman Pendidikan**
- ✓ Klik **Submit**

The screenshot shows the CIMB Pay Bills interface. At the top, there is a navigation bar with 'Pay Bills' and a 'SetQ & Service' button. Below this, a red crab mascot is visible. The main content area is titled 'Pay Bills' and includes a message: 'We have improved! With the new instant search, finding bills you want to pay is even easier and faster.' A 'Quick Shortcuts' sidebar on the right lists various services like 'CIMB TravelCurrency', 'My Mailbox (0)', 'Claim OdoSend', 'View All Accounts', 'Transfer Within CIMB Bank', 'Transfer to Other Banks', 'Pay Bills', 'Pay Credit Cards', and 'Prepaid Refcard'. The main form is titled 'Bill Identification - PTPN - Bayaran Balik Pinjaman Pendidikan' and contains the following fields: 'Borrower IC Number' (880921146889), 'Telephone Number \*' (01123456789), 'Bill Reference Number 2' (Not Required), and 'Amount (RM)' (200). There is a checkbox for 'Add this biller to My favourites' and a 'Biller Nickname' field containing 'PTPN - Bayaran Balik Pinj'. At the bottom of the form are three buttons: 'Cancel', 'Proceed to Payment', and 'Add Another Bill'. A disclaimer at the bottom of the form states: '\* Effective 07/04/2015, Number Surat Tawaran field will be replace with Telephone Number field. \* Please insert your contact number accordingly.'

**LANGKAH 5:**

- ✓ Isi maklumat yang diperlukan, pilih :
- ✓ Borrower IC Number : **Contoh : 880921146889**
- ✓ Telephone Number : **Contoh : 01123456789**
- ✓ Amount (RM) : **Contoh RM 200.00**
- ✓ Klik **Add this biller to My Favourite** untuk tujuan pembayaran berkala
- ✓ Klik **Proceed to Payment**

The screenshot shows the CIMB online payment interface. At the top, it displays the transaction details: 'From: 014287590 ( savings account ) RM1,000.00', 'Amount: RM200', 'Bank Charges: RM0.53\*', and 'Total Amount: RM1.53'. Below this is a 'Bills List' table with the following data:

Reference	Bill Account No. / Name / Details	Other Details	Bank / Commission Charges (RM)	Amount (RM)
PPPN - BAYARAN BAYU	89082124888 / PPPN - Bayaran Bilik Pinjaman Pendidikan	Telephone Number: 01122486789	0.53*	200

Below the table, there is a section for requesting a TAC (Transaction Authentication Code). It includes instructions: 'Please request for TAC and enter the number to proceed.' and a 'Request' button. A text input field for 'TAC' is provided, followed by a 'Submit' button. A disclaimer at the bottom states: 'Disclaimer: The success of this payment is dependent on the accuracy of the information provided by the customer.'

On the right side of the interface, there is a sidebar with navigation options: 'My Mailbox (3)', 'Claim Outstanding', 'View All Accounts', 'Transfer Within CIMB Bank', 'Transfer to Other Banks', 'Pay Bills', 'Pay Credit Cards', and 'Request Refund'. There are also promotional banners for 'Drive away a BMW 24 with CIMB Prudent' and 'Successful Start - A financial education and money plan for your child's future'.

#### LANGKAH 6:

- ✓ Pastikan bayaran kepada, adalah betul
- ✓ Klik **Request** bagi permintaan **TAC Number**
- ✓ **TAC Number** akan dihantar ke nombor telefon bimbit yang telah didaftarkan dengan pihak bank
- ✓ Masukkan **TAC Number** tersebut dalam ruangan berkenaan
- ✓ Klik **Submit**
- ✓ Cetak resit untuk simpanan dan bukti pembayaran



**Peluang Kejayaan Anda**

[www.ptptn.gov.my](http://www.ptptn.gov.my)