



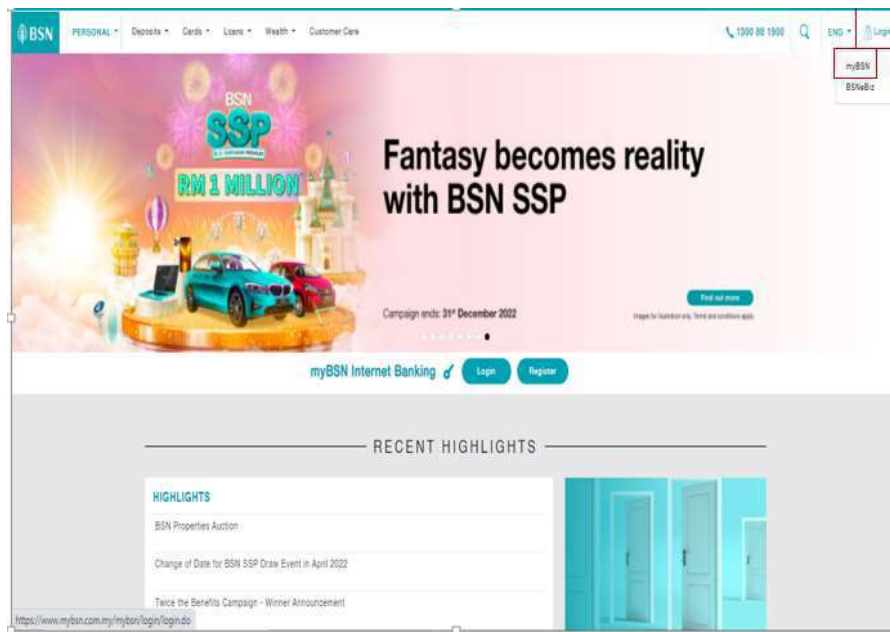
Panduan Pengguna

Pembayaran Pinjaman Melalui Bank
Simpanan Nasional

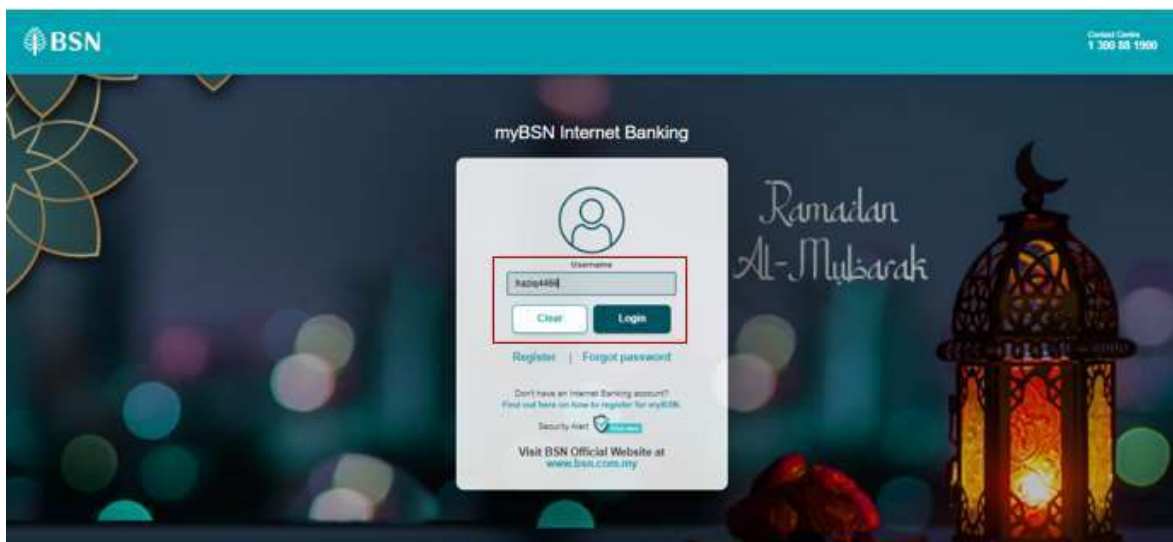
VERSI 1.0

Disediakan oleh:

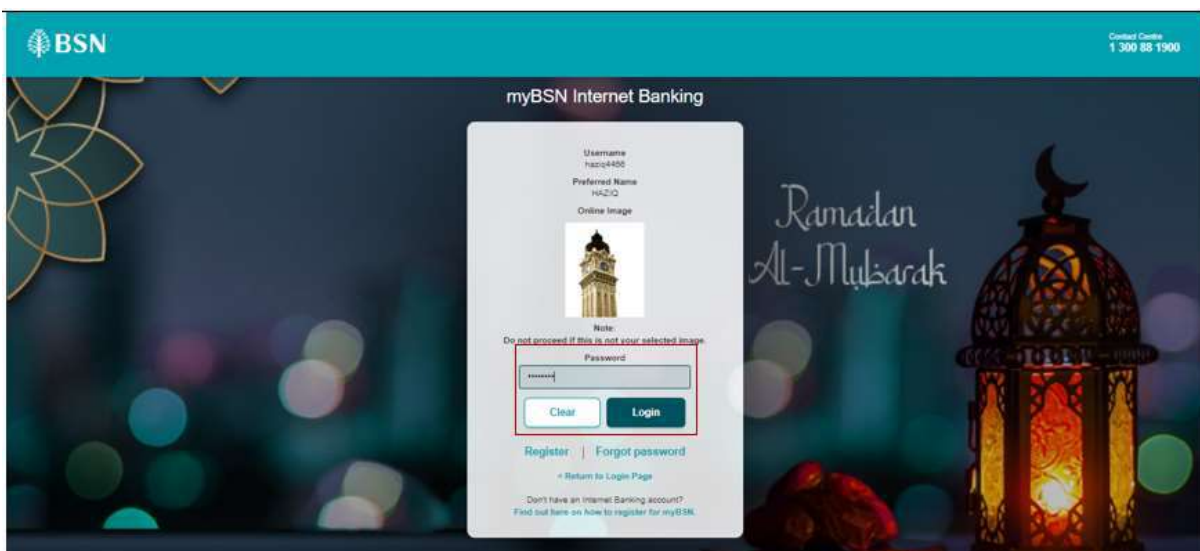
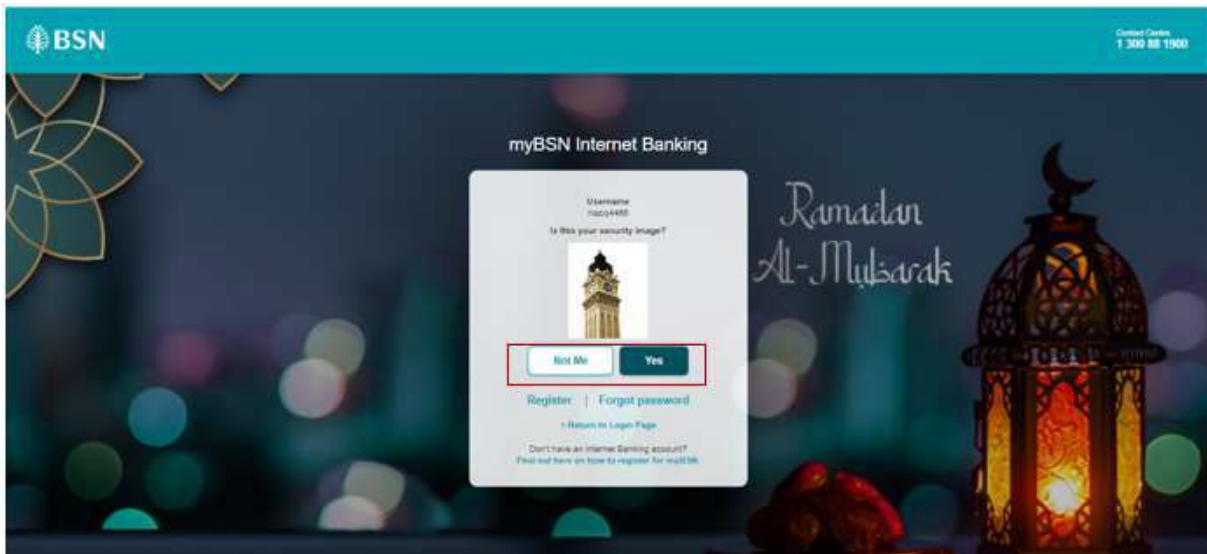
Unit Terimaan Online
Jabatan Kewangan dan Akaun
Perbadanan Tabung Pendidikan Tinggi Nasional

**LANGKAH 1:**

- ✓ Layari laman web Bank Simpanan Nasional (BSN) <https://www.mybsn.com.my>
- ✓ Klik **Login** myBSN

**LANGKAH 2:**

- ✓ Masukkan **Login ID**, sahkan **Security Image** dan masukkan **Password**



The screenshot shows the BSN online banking interface. The top navigation bar includes the BSN logo, a security notice 'This site is SSL SECURED', a contact center number '1 300 88 1900', and a 'Logout' button. Below the navigation bar, there are several buttons: 'Account Overview', 'Transfer', and 'Bill Payment'. The left sidebar contains a menu with options: 'Account Overview', 'Transfer', 'Payments', 'Bill Payment', 'Payee Corporation', 'JomPAY', 'Financing Payment', 'Credit Card Payment', 'PIN Purchase', and 'BSN eSSP Savings'. The main content area is titled 'Make a Payment' and contains a form with two dropdown menus: 'Payee Category' (set to 'Education Loan') and 'Payee Name' (set to 'PTPTN Bayaran Balik Pinjaman'). Below the form, there is a 'Note' section with three bullet points: 'Payment will be credited to the payee corporation by the end of the transaction day.', 'Your bill statement will be updated by the payee corporation on the next working day.', and 'You may change your online transaction limit in Manage Account.' At the bottom right of the form, there are two buttons: 'Clear' and 'Submit'.

LANGKAH 3:

- ✓ Klik **Payments**
- ✓ Pilih **Education Loan** di ruangan **Payee Category**
- ✓ Pilih PTPTN-Bayaran Balik Pinjaman di ruangan **Payee Name**
- ✓ Klik **Submit**

The screenshot displays the BSN online banking interface for making a payment. The top navigation bar includes the BSN logo, a security notice 'The site is SSL SECURED', the Contact Centre number '1 300 88 1900', and a 'Logout' button. Below the navigation bar, there are buttons for 'Account Overview', 'Transfer', and 'Bill Payment'. The main content area is titled 'Make a Payment' and is divided into three steps: 1. Enter Payment Info, 2. Payment Confirmation, and 3. Payment Acknowledgement. The 'Enter Payment Info' step is active, showing the following fields:

Payee Name	PTPN Bayaran Bank Pinjaman
From Account	00100-41-10003563-2 BSN Giro-I
Payment To	New Biller
New IC Number	88000000000
Loan Account Number	ABCD1234
Amount (RM)	12

At the bottom right of the form, there are three buttons: 'Back', 'Clear', and 'Submit'.

LANGKAH 4:

- ✓ Pilih akaun pembayaran di ruangan **From Account**
- ✓ Pilih **New Biller** di ruangan **Payment To**.
- ✓ Masukkan No. Kad Pengenalan baharu di ruangan **New IC Number**
- ✓ Masukkan maklumat di ruangan **Loan Account Number**
- ✓ Masukkan amaun di ruangan **Amount (RM)**
- ✓ Klik **Submit**

The screenshot shows the BSN online banking interface for making a payment. The top navigation bar includes the BSN logo, a 'SECURED' indicator, contact center information (1 300 88 1908), and a 'Logout' button. Below the navigation bar, there are buttons for 'Account Overview', 'Transfer', and 'Bill Payment'. The main content area is titled 'Make a Payment' and is divided into three steps: 1. Enter Payment Info, 2. Payment Confirmation, and 3. Payment Acknowledgement. The current step is 'Payment Confirmation', which displays a list of payment details: Payer Name (PTPTN Bayaran Balik Pinjaman), From Account (3010041-10003602-2 BSN Giro), New IC Number (880908880000), Loan Account Number (ABCD1234), Amount (RM) (123.00), and Service Charge (RM) (1.00). There is a TAC field with a 'Request TAC' button. A disclaimer at the bottom states: 'Disclaimer: The success of this payment is dependent on the accuracy of the information provided by the customer.' There are 'Back' and 'Submit' buttons at the bottom right.

LANGKAH 5:

- ✓ Pastikan maklumat bayaran adalah betul
- ✓ Klik **Request TAC**. **TAC Number** akan dihantar ke nombor telefon bimbit yang telah didaftarkan dengan pihak bank

The image displays two screenshots of the BSN online payment interface. The top screenshot shows the 'Make a Payment' screen with a 'TAC Request' pop-up window. The bottom screenshot shows the same screen with the 'TAC Request' pop-up window displaying the TAC number and a 'Close' button.

Top Screenshot: 'Make a Payment' - Step 1

1 Enter Payment Info

2 Payment Confirmation

3 Payment Acknowledgement

Please check the details below before you confirm the transfer:

Payer Name	PTPTN Bayaran Baki Pinjaman
From Account	00100-41-10000902-0 BSN's Own
New IC Number	8000000000
Loan Account Number	ABCD1234
Amount (RM)	123.00
Service Charge (RM)	1.00

TAC:

Disclaimer: The success of this payment is dependent on the accuracy of the information provided by the customer.

Buttons: Back, Submit

Pop-up Window: TAC Request

Not secure | https://10.10.55.122:9443/mybsn/st/request_...

Your TAC number will be sent to your registered mobile number: 0123456789.

Buttons: Confirm, Cancel

Bottom Screenshot: 'Make a Payment' - Step 2

1 Enter Payment Info

2 Payment Confirmation

3 Payment Acknowledgement

Please check the details below before you confirm the transfer:

Payer Name	PTPTN Bayaran Baki Pinjaman
From Account	00100-41-10000902-0 BSN's Own
New IC Number	8000000000
Loan Account Number	ABCD1234
Amount (RM)	123.00
Service Charge (RM)	1.00

TAC:

Disclaimer: The success of this payment is dependent on the accuracy of the information provided by the customer.

Buttons: Back, Submit

Pop-up Window: TAC Request

Not secure | https://10.10.55.122:9443/mybsn/st/request_...

Your TAC number has been sent to your registered mobile phone number: 0123456789.

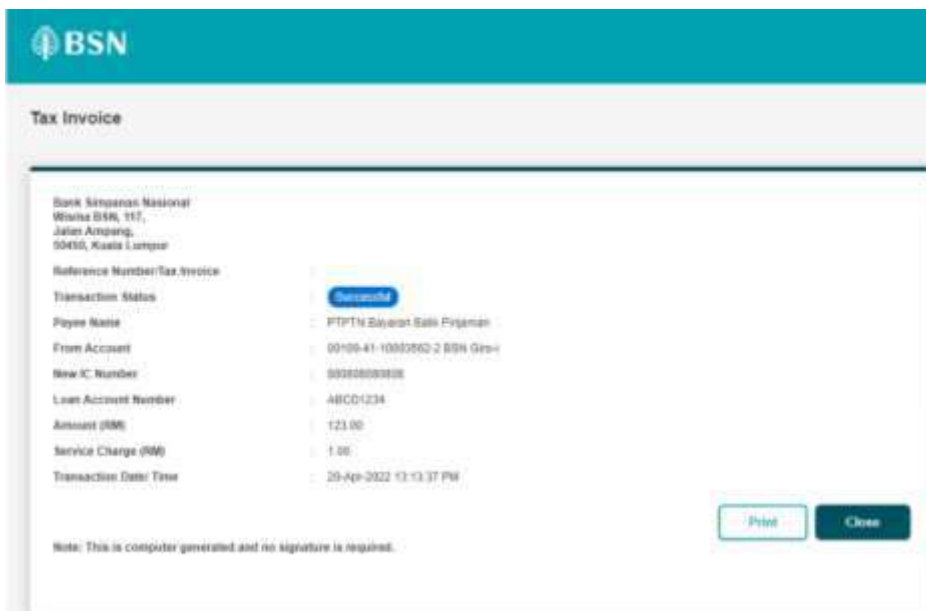
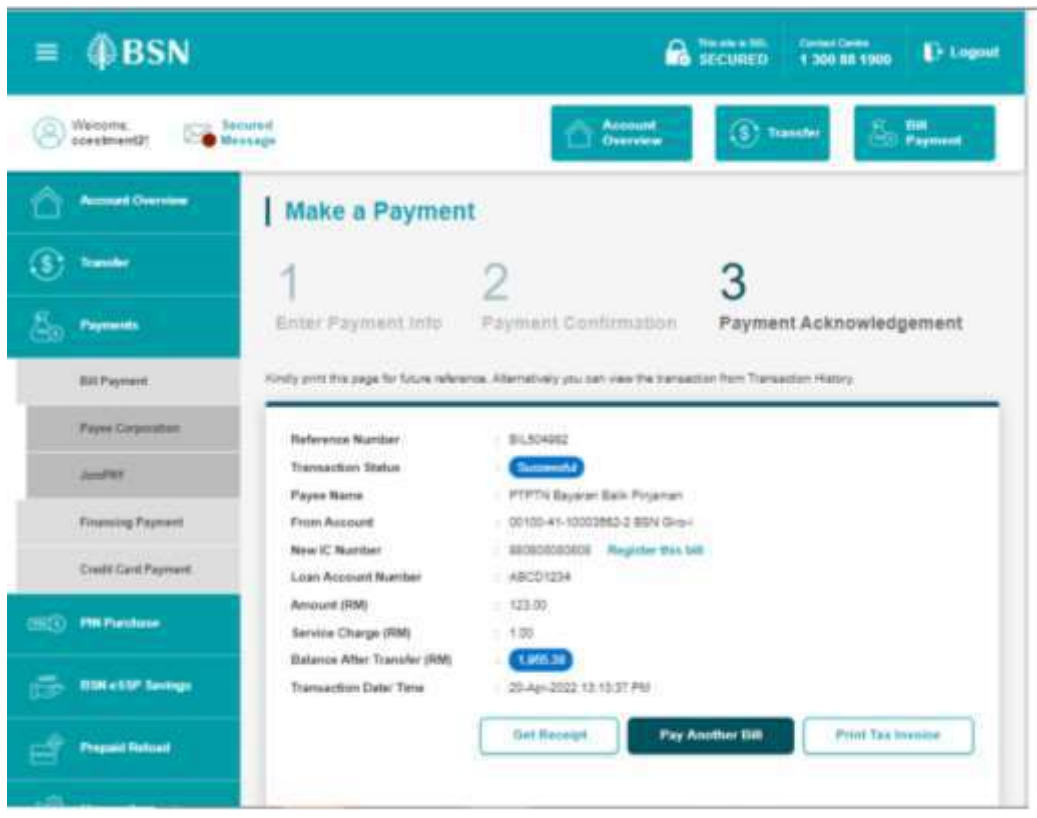
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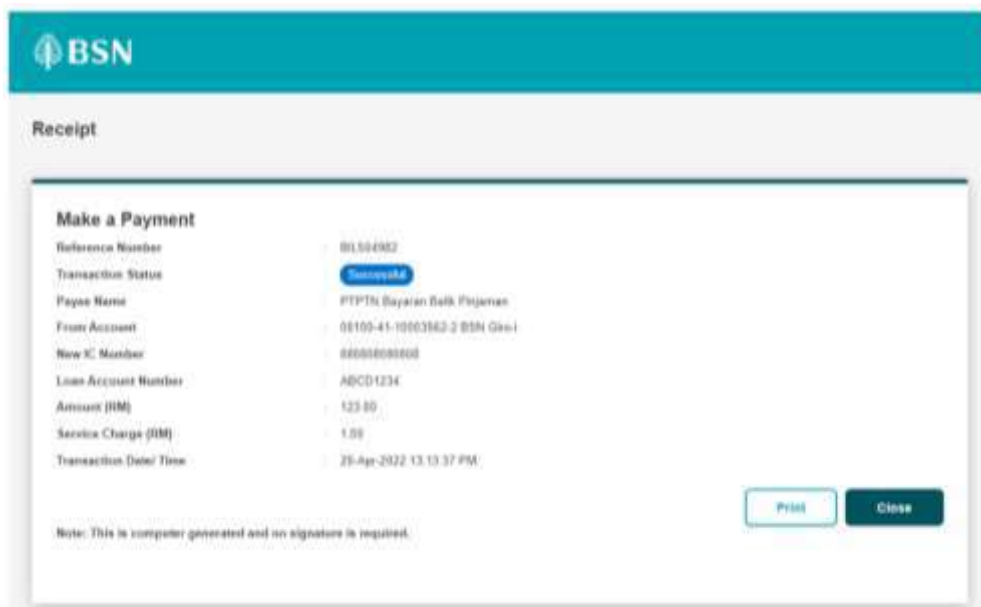
Note: Your TAC is valid per transaction basis for the duration of 3 minutes.

Button: Close

LANGKAH 6:

- ✓ Masukkan **TAC Number** dalam ruangan **TAC**
- ✓ Klik **Submit**



**LANGKAH 7:**

- ✓ Cetak resit untuk simpanan dan bukti pembayaran

