



# Panduan Pengguna

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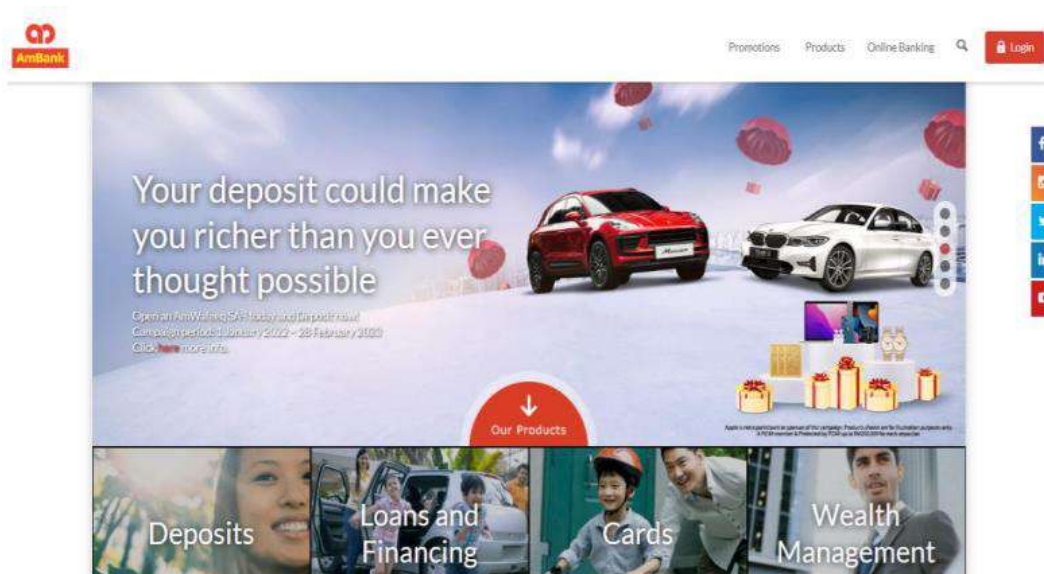
Pembayaran Pinjaman Melalui AMBANK

VERSI 1.0

**Disediakan oleh:**

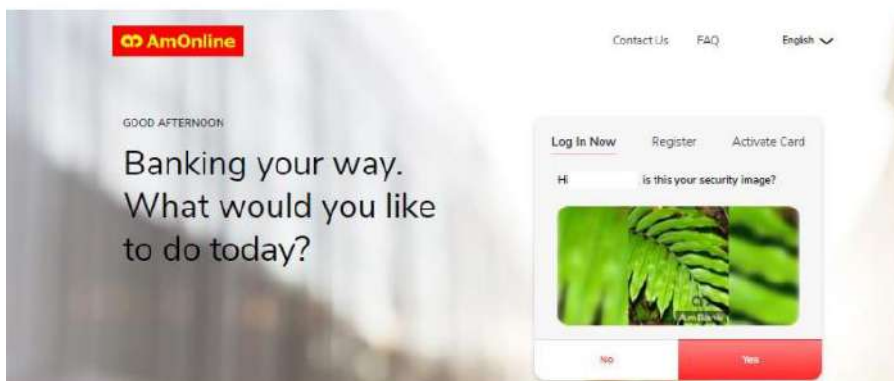
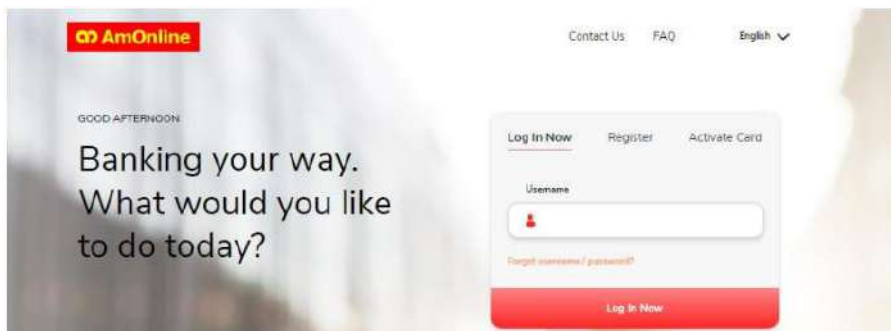
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Unit Terimaan Online  
Jabatan Kewangan dan Akaun  
Perbadanan Tabung Pendidikan Tinggi Nasional



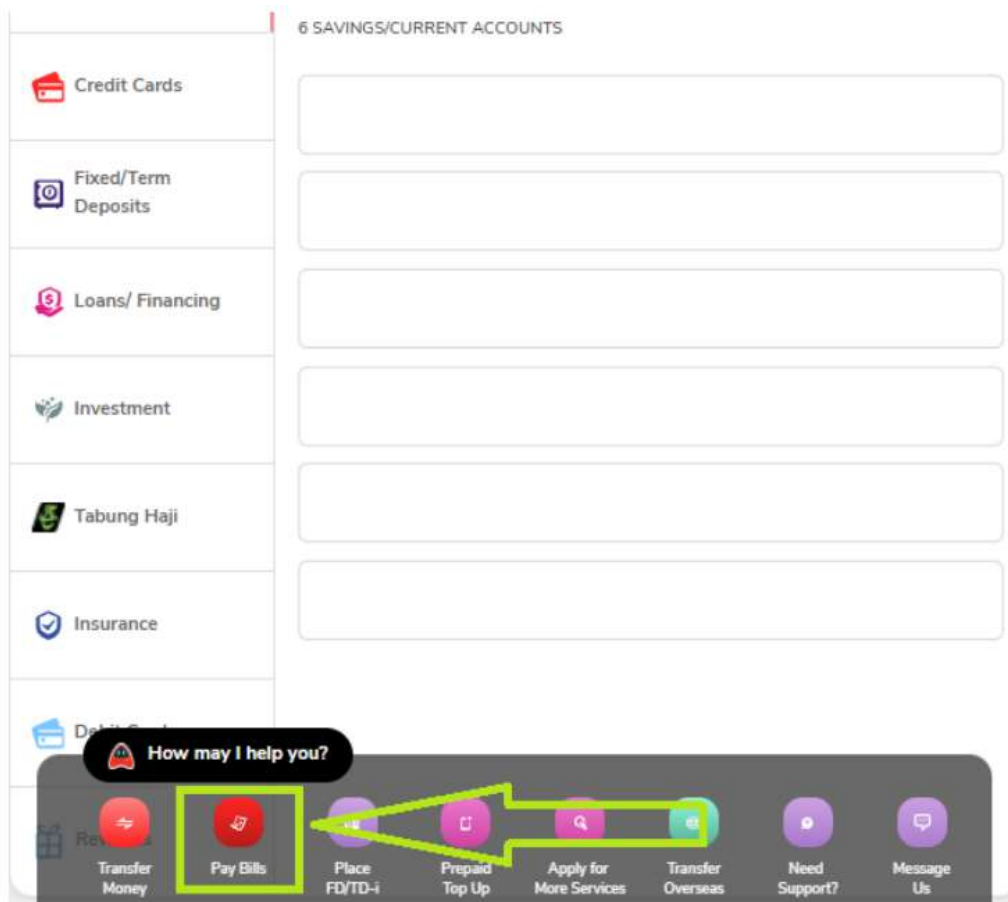
**LANGKAH 1:**

- ✓ Layari laman web Ambank <https://www.ambank.com.my/>
- ✓ Klik **Login to Amonline**



**LANGKAH 2:**

- ✓ Masukkan **Username** dan **Password** anda

**LANGKAH 3:**

- ✓ Klik **Pay Bills**

The screenshot shows the AmOnline mobile app interface. At the top left is the AmOnline logo. On the right, there are icons for 'ME', a mail icon, a settings gear, and a share icon. Below the logo, there are two tabs: 'JomPAY' and 'Non-JomPAY', with 'Non-JomPAY' being the active tab. The main form area contains three input fields: 'Biller' with a dropdown menu showing 'PTPTN', 'IC Number' with a text input field, and 'PTPTN Agreement No' with a text input field. Below these fields is a section titled 'How much would you like to transfer?' with an 'Amount' input field showing 'RM 0.00'. At the bottom, there is a section titled 'When would you like to pay?' with two buttons: 'Pay Now' (which is highlighted with a red underline) and 'Pay Later'.

**LANGKAH 4:**

- ✓ Klik **Non-JomPay**
- ✓ Pilih **PTPTN** di ruangan Biller
- ✓ Masukkan **IC Number**
- ✓ Masukkan **PTPTN Agreement No**
- ✓ Masukkan **Amount** – minimum pembayaran RM 1
- ✓ Klik **Pay Now**
- ✓ Pilih Akaun untuk membuat pembayaran dan klik **Continue**

Which account would you like to pay from?

TRUE Savers Account


SA eFlex

SA Basic-I Fee

AmWafeeq-i

TRUE Transact Account

Continue

 Review & Confirm

To PTPTN

IC Number:

PTPN Agreement No:

Amount: **RM**

Fees & Charges: **RM**

Date **Pay Now**

Today, 18 Apr 2022


From **SA Basic-I Fee**

Available Balance:

Continue

#### LANGKAH 5:

- ✓ Semak semula semua butiran pembayaran
- ✓ Seterusnya klik **Continue**

 Approval request will expire in **01:54**

Transaction authorisation request has been sent to your mobile number. Please authorise your transaction from the AmOnline App.

Did not receive? Launch your AmOnline app > go to Menu > AmSecure Authorisation:

#### LANGKAH 6:

- ✓ Pengesahan transaksi akan di hantar melalui telefon yang berdaftar (Binded device) atau TAC ke nombor telefon yang berdaftar dengan bank

## Pay Bills

### AmSecure Authorisation

You are about to securely authorise this transaction. Tap on "Cancel" if you do not wish to proceed. [Learn more](#) about why AmSecure is safer and more secure than SMS TAC.

To **PTPTN**  
Bill Account No:  
Amount:  
Fees & Charges:

Date **Pay Now**

From **SA Basic-I Fee**

Cancel

Authorise

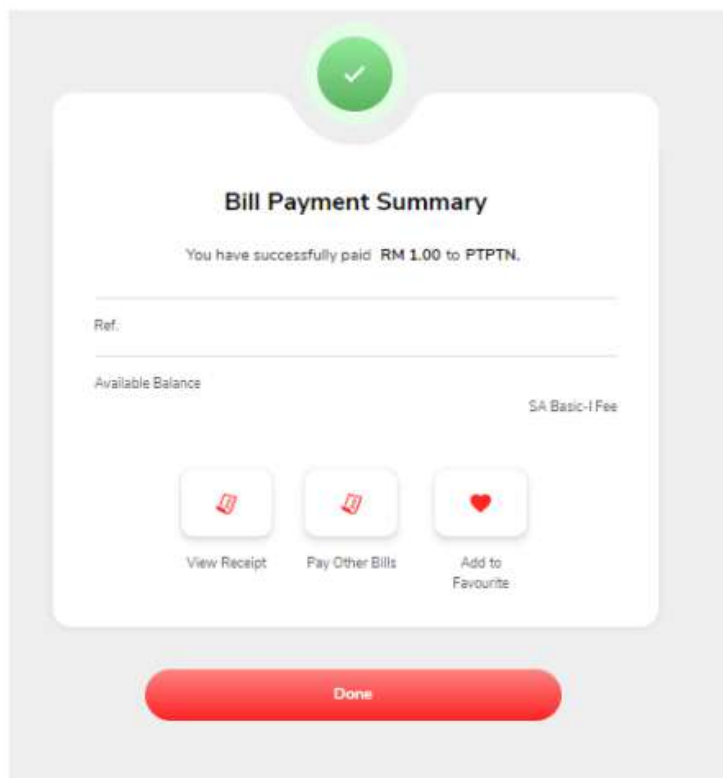
TAC Verification ✕

TAC \*\*\*\*\*

You should receive a TAC sent to your registered mobile number (\*\*\*\*\*0360) within 2 minutes.

### LANGKAH 7:

- ✓ Klik **Authorize**
- ✓ Untuk pengesahan melalui TAC, selepas terima SMS sila masukkan ke ruangan yang disediakan



#### Online Pay Bill Receipt

	
Reference Number:	
Transaction Status:	Successful
Transfer Date & Time:	Monday, 18 April 2022
<hr/>	
From:	
Payee Name:	PTPTN
Bill Account Number:	
Amount:	RM 1.00
Service Charge:	RM 0.50
PTPTN Agreement:	No

#### LANGKAH 8:

- ✓ Status transaksi akan dipamerkan pada skrin seterusnya
- ✓ Klik **View Receipt** dan **Download** sebagai bukti pembayaran



**Peluang Kejayaan Anda**

[www.ptpn.gov.my](http://www.ptpn.gov.my)