

Inactive PTPTN portal leaves five applicants in limbo over fees

MALACCA: Several students here feel they have been duped by an inactive portal of the Higher Education Fund Corporation (PTPTN).

The five students said they went online in May to apply for study loans from PTPTN after receiving offer letters from a university here.

However, by July, when many of their

friends had received confirmation and advances from PTPTN, the portal used by the five undergraduates to make their request showed their applications were still "being processed".

Loh Yue Chang, 19, who called PTPTN to check further on the status, said he was told that the website he had used to make the

application - <http://epinjaman.ptptn.gov.my> - was no longer active or used by the corporation.

Due to this, he and the other four students from the university in Bukit Beruang here have been left high and dry with no money to pay their fees.

Loh related the matter at a press conference

called by Malacca MCA public services and complaints bureau chief Lim Eng Teck here yesterday.

Lim said PTPTN should not have left its online application site unattended.

"Worse, the system is able to verify and accept applications although it is no longer in use."



PRESS STATEMENT
NATIONAL HIGHER EDUCATION FUND CORPORATION
(PTPTN)

INACTIVE PTPTN PORTAL LEAVES FIVE APPLICATIONS IN LIMBO OVER FEES

We refer to the press statement in The Star dated 06 October 2011 regarding “Inactive PTPTN Portal Leaves Five Applications in Limbo over Fees”.

We wish to inform that PTPTN had already contacted the University and this matter has been resolved.

Therefore, all students are advised to login to PTPTN website at www.ptptn.gov.my to ensure their loan applications are made through the right channel.

Thank you.

Rina Abd Rahman
Public Relation Officer
National Higher Education Fund Corporation